



National Animal Care & Control Association

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NACA Statement on Animal Control Functions During the COVID-19 Pandemic

For the safety of our officers and the public they serve, NACA is advising all officers to take extra measures to mitigate the short and long-term effects of the COVID-19 pandemic. These measures include protecting themselves properly to reduce risk of spreading the virus, as well as working to manage and minimize the number of new animals entering our shelters.

As members of the public safety community we have an obligation to perform our sworn duties during disasters both natural and man-made. To that end, NACA recommends the following: High priority/emergency calls: At this time, officers should continue to respond to emergency and high priority calls.

High priority/emergency: calls include law enforcement assistance, injured or sick stray animals, cruelty and neglect complaints, bite complaints, and dangerous and aggressive dog complaints.

Non-emergency calls and activities: Officers should suspend low priority/non-emergency activity. This includes non-aggressive stray animal pick-up, leash law and licensing complaints, barking and nuisance complaints, trapping and transport of community cats, and conflict mitigation scenarios.

Shelter intake reduction: Animal control agencies should take active measures to reduce non-essential shelter intake. Measures taken should include returning pets in the field instead of impounding them, suspending non-emergency owner surrender intake, and encouraging owners who are ill to keep their pets at home whenever possible.

Personal protective equipment: Animal control officers should be provided with personal protective equipment (PPE) for cases requiring a response to a location with someone who is sick or has been exposed to COVID-19. Officers should make every effort to not enter the home of anyone who is known to have been exposed to the virus.

For ongoing information, please continue referring to all updates from the Centers for Disease Control: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>